



RETURN POLICY

Customer satisfaction is our first priority. To help expedite the returns process the following conditions must be met:

1. Call your local customer service representative to receive a RA (return authorization) number. This number will expedite the pick-up and credit process.
2. Product being returned must meet the following criteria:
 - a. Product must be in an unopened and re-salable condition
 - b. Product cannot be a discontinued item
 - c. Special or custom products must have approval before being returned
 - d. Product that is expired or is expiring within six (6) months cannot be returned
3. Returns are subject to a 15% re-stocking fee
4. Special or custom products are subject to the manufacturer's restocking fees
5. Returns are subject to freight charges
6. All returned products are subject to inspection upon receipt

Please be sure to contact your customer service representative or sales professional for any questions concerning the policies.